



dRural

Annex 1b: Open Call Text for Complex Service Providers



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1. Introduction

This document provides guidance information regarding the dRural Open Call for Regional Demonstrators, focusing on Complex Services and applicants who wish to provide them within dRural. Including this document, all associated Annexes must be read carefully for the submission of an Application.

dRural overall goal is to co-develop and implement a digital solution **based on the exploitation of data from existing service platforms** that deliver multiple innovative services to rural citizens while creating opportunities for economic growth and quality of life improvements. As such, **the project aspires to become the service marketplace of reference for European rural areas.**

dRural will build a service marketplace for rural areas and communities that will be demonstrated in four pilots in rural regions of Europe, namely:

- Extremadura (Spain),
- Jämtland Härjedalen (Sweden),
- Dubrovnik-Neretva County (Croatia) and
- Region Gelderland Midden (Netherlands).

Each of these settings is called a **Regional Demonstrator**.

dRural will organize an Open Call for innovative services to be deployed in the above Regional Demonstrators. This Open Call focuses on two types of services: **Complex Services** and **Simple Services** with the objective: to attract, select and fund the best solutions IT developers on one hand, and direct service providers with no technical infrastructure on the other hand, to enhance the quality of life in rural areas by establishing stronger links in communities and extending the reach of services provided.

Table 1: dRural Open Call for Regional Demonstrators in a nutshell

Strands	Number of awarded providers per region	Funding granted per provider	Total number of providers expected to be awarded (x4)	Time for implementation
1. Simple Service Providers	20	€5,000	80	3 months
2. Complex Service Providers	4	€50,000	16	6 months



2. Background information on dRural project

2.1. The problem

Depopulation is the new normal in rural regions all across Europe. The quality of life that a village offers does not seem to outweigh structural problems caused by demographic change and years and years of institutional abandonment. Talent drain, lack of services and deficiency of transport infrastructures are some causes that lead to the decrease in the number of inhabitants. With characteristics like low population density, geographical – and institutional – isolation, precarious economies based on farming and lower levels of income, some rural regions consider depopulation as their new reality. The benefits that they enjoy such as lower living costs, more space, less pollution etc. are outweighed by several dramatic structural problems: fewer job opportunities, lack of infrastructure and a modern transport network, degradation of basic public services like schools and healthcare facilities, absence of entertainment options and cultural offering, and so on.

2.2. dRural solution

The overall goal of dRural is to “co-develop and implement a digital solution that delivers multiple services to rural citizens while creating opportunities for economic growth and quality of life improvements”.

To do this, the project envisions the dRural digital solution as an open, web-based technological development composed of the following components:

- **The dRural Marketplace Meta-Platform interfaces**, that allow interaction with the Core Meta-Platform in an Open standardized way through its Open API, features a developers site in order to be able to exploit the Core-Meta platform capabilities and includes a Marketplace, where services are exposed to the end users through the dRural user interface.
- **The dRural Core Meta Platform**, which enables interoperability, analytical processing, and data storing on the solution.

A high-level conceptual vision of dRural platform is reproduced below:

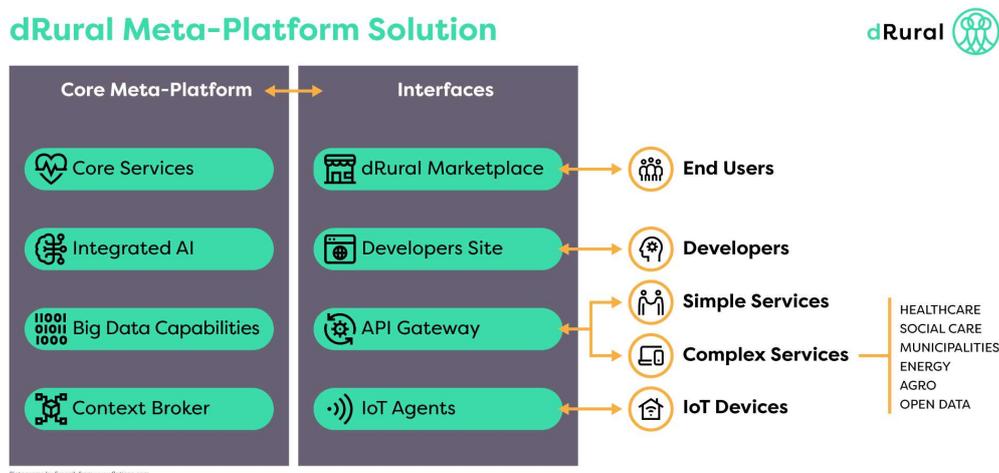


Figure 1 Visual representation of the dRural platform



2.3. dRural Simple vs. Complex services

The dRural solution targets two types of services: **Simple Services** and **Complex Services**. Service providers (the supply side of the platform) of any type expose their offering through services that are later accessed by end-users (the consuming side of the platform) through the marketplace User Interface (UI).

In a nutshell, the **Simple Services** are provided by small businesses and sole entrepreneurs, suppliers of services on the dRural marketplace, while the **Complex Services** integrate external data platforms to build new services through the Core Meta Platform (and thus expected from organizations with more resources to build them). Both of them will be offered through dRural marketplace and the only difference between them from a provider perspective will be the level of complexity of the service, e.g. whether only booking a service or if the exchange includes other data exchanges and information. The available components for the development of the service in each of the categories also vary.

2.3.1. Simple Service delivery model

Simple Service Providers will have access to four major logic components offered as part of dRural marketplace in order to design and offer their service through it:

- **View:** explains the service. Includes text, photos, ratings, messaging and other contact options, etc. It is the first 'step' to be displayed once the user clicks on the card in the grid. It is compulsory to fill in order for the service to be published.
- **Booking:** enables the identification of available slots in a calendar and the selection of one of them to book the service on a concrete date/time.
- **Payment:** enables the service payment (e.g. via credit card, PayPal, etc).
- **Rate and review function:** enables users to provide feedback on the service after it has been consumed.

Customization of these services by the service provider is done via a wizard and it will mainly target small businesses (MSMEs sole entrepreneurs with registered VAT numbers) with the objective to extend the reach of their services to new potential clients through Service Process Innovation and digital channels. The creation process of a simple service will not require technical knowledge or development capabilities, just basic digital literacy skills.

In order to define and publish a Simple Service into the platform marketplace, a Wizard assistant based on templates will be used. A Simple Service Provider fills the related information/data in each selected step to customise it to its concrete offering. Once the template is completed, the service is published in the regional marketplace, and end-users can access/interact with it. A Simple Service Provider can create several services inside its shop and can have several shops, with different types of services.

A Simple Service will allow the user to navigate the platform and browse, compare and require basic services through the interface, such as booking an appointment. It does not require any particular customisation or significant efforts to be elaborated.

Examples of Simple Services:

- Specific Hairdresser in a village (specific Shop) to be booked. (**Arena: Social care**)
- Bike rental business with only one shop (Simple Provider, Simple Shop); Only one resource (Bikes to rent); Stock of 20 bikes available to be rented. (**Arena: Tourism**)
- A clinic or health care centre that wants to publish the availabilities (doctors, exams, etc.) and have them booked and paid; (**Arena: Healthcare**)



- A professional / business is willing to sell products or services (e.g. the local food marketplace). (**Arena: Local Food Systems**)

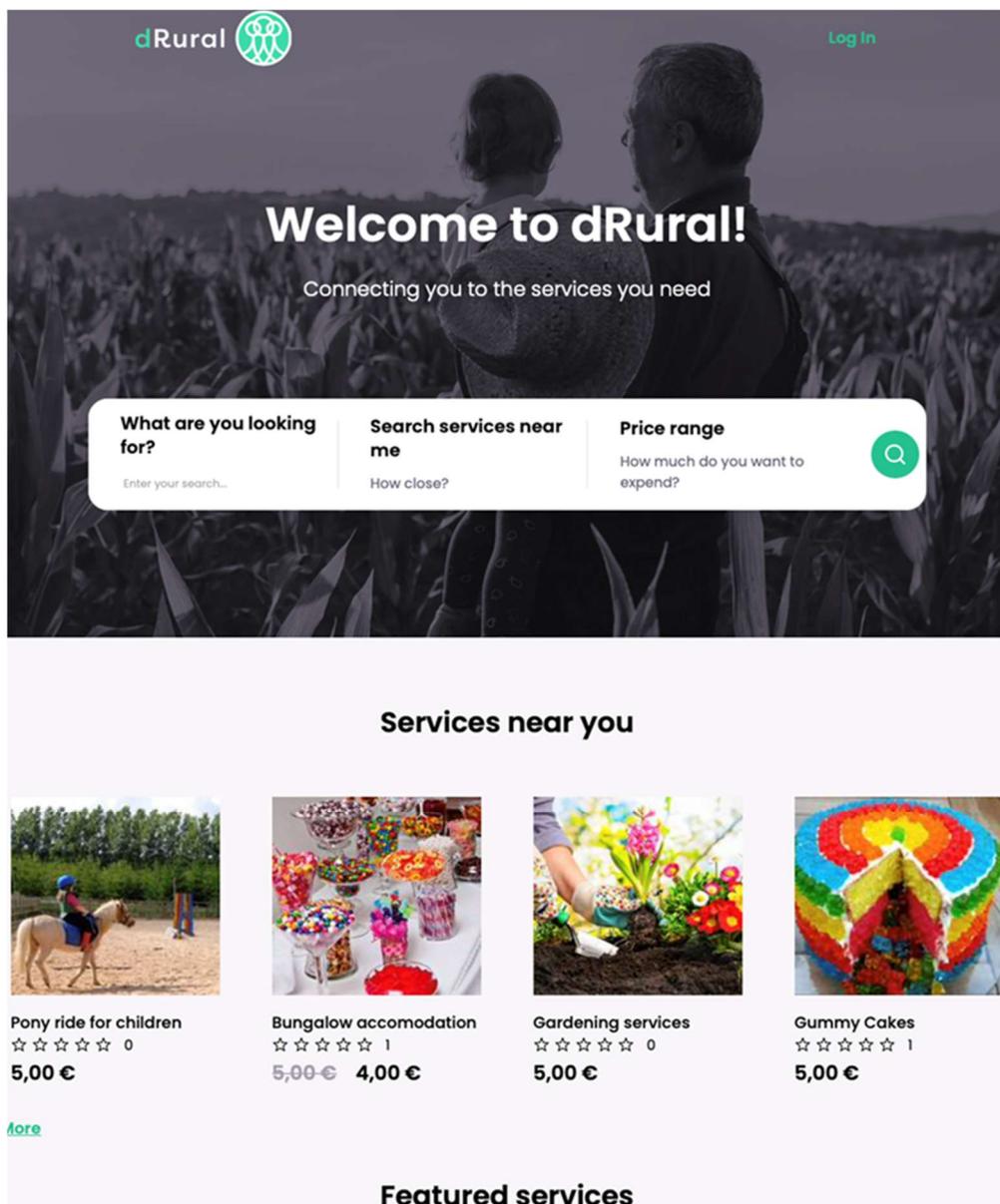


Figure 2 Snapshot from the dRural marketplace

2.3.2. Complex Service delivery model

Complex Services - unlike the Simple Services - require an ad hoc development. Through an **SDK (Software Development Kit)**, Complex Service Providers will have access to more powerful components such as Big Data, AI for recommendations, Gateway to external platforms, IoT Agents, Brokers, etc. These components will allow them to design and implement a richer set of services covering almost any need that they may have for making available new services to their customers.

By definition, a dRural Complex Service will be any service interacting with an external data platform provider through the **dRural Open API** for the exchange and integration of external data and/or services.



It has to be noted that the development of a Complex Service will require a higher amount of funding than a Simple Service, plus development capabilities/skills in order to be able to benefit from all the features that the dRural meta-platform will offer.

Examples of Complex Services can be:

- A food producer that wants to offer its products to the consumers, and at the same time uses the platform to find and hire a logistic and transportation service provider, to offer an end-to-end service;
- A chamber of commerce that offers services to build or check the solidity of a local business, and needs an elaborate data analytics dashboards to monitor the impact of its initiatives in the territory;
- A regional large healthcare provider, maybe a National Health System, that needs to integrate the electronic health record with the “caring capacity” in the territory in order to plan resources, and maybe coordinating with the local transportation system or with social care/volunteers;
- A food district that uses IoT devices to monitor the soil and the plants, and then pays taxes and permissions directly to the regional authorities through the Platform.

These services cannot be simply sold and purchased since they imply a certain degree of customization or integration between the service provider, external platforms and the dRural Platform.



3. Approach to Complex Services in the call

3.1. Expected impact of the Open Call

The **overall goal** of the dRural Open Call for Regional Demonstrators is to boost the innovation and development of rural regions by stimulating, coordinating and engaging new stakeholders to the dRural project that can provide added-value services to citizens and business in the regional demonstrator and at the same time improve the technical capabilities and technology offer provided by dRural Metaplatfrom.

For this, dRural project has planned an Open Call with the objective of:

- Engaging new external stakeholders into the dRural ecosystem.
- Helping to tune and adjust dRural IT platform through additional inputs and tests.
- Increasing the services available in rural areas and meeting the specific needs of rural businesses and rural people. This will create a “networking effect” on the platform, attracting more users and service providers, and maximizing the chances of sustainability after the project ends.
- Creating new market openings, making it possible for newer and smaller players to enter the market and create value.
- Simplifying future rural solution development by bringing together data and analytical functionalities, thus addressing this barrier more completely over time.
- Providing technical requirements to dRural Metaplatfrom (**Complex Services**).
- Testing and validating dRural Metaplatfrom in a large variety of real-life scenarios (**Complex Services**).

3.2. Open Call for Complex Service Providers

- **Expected applicants:** Existing data platform service providers (SMEs) that wish to become a part of the dRural ecosystem and want to develop and expose new innovative services through the dRural Metaplatfrom. These existing sectoral platforms (energy, agro, open data etc) must be able to be connected directly to the dRural solution via API or other technologies.
- **Objective of the call:** Contributing to the general objectives of the project by providing additional requirements to dRural Metaplatfrom and testing and validating it under a large variety of environments and testing its capacity to encompass many types of different services.
- **Skills needed:** Senior software developing skills. Experience with FIWARE components will be considered an asset, since many of the dRural components are based on FIWARE technology.
- **Benefits for participants:**
 - **50,000€** grant to set up your service in the regional marketplace of your choice, and to exploit the potential of cross-sectoral service platforms for improving the quality of life in rural areas.
 - Testing your innovative service in real-life conditions in one of the four regional demonstrators.
 - Gaining access to a **bigger pool of potential customers**. Digital marketplaces are online platforms that act as virtual stores and environments connecting your service offering to consumers who require this service, instantly.
 - Removing the physical barriers of time and place to allow transactions to happen securely online and increase your turnover.



- Contributing to innovative services provision in rural areas, which will ultimately reduce depopulation and improve the quality of life of their consumers by making the services more easily available to them.

Table 2: Complex Service Providers – winners of the Open Call

Strands	Number of awarded providers per region	Funding granted per provider	Total number of providers expected to be awarded (x4)	Time for implementation
2. Complex Service Providers	4	€50,000	16	6 months

3.3. dRural strategic arenas

Six strategic Arenas have been identified for dRural, in which the regions' platform strategies and Complex Services are being developed. The Arenas further provide the backdrop to a set of illustrative marketplace experiences for the dRural marketplace development, and frame the key objectives and results by region. The Arenas help to shape coherence between the different service offers on the platform and the overall narrative of the platform strategies of the regions.

The six Arenas are listed below, together with the regions actively working in one or several arenas and the illustrative marketplace experiences that guided the dRural Marketplace development.

Table 3: Six strategic Arenas identified for dRural

Arenas	Description	Regions
Health and Social Care	This arena is concerned with the Health and Social Care in the rural areas. The focus is on connecting health care actors and complementary services, as well as orchestrating the social and health care systems as a whole, from those who aspire to work in the industry to those aiming to find the right care worker to meet one's own needs.	<ul style="list-style-type: none"> • Dubrovnik-Neretva • Gelderland-Midden • Extremadura
Tourism	This arena refers to the tourism sector in rural areas as a whole, from offering listings of activities to do, places to stay, and what to visit, making these places and services more visible to book, pay and rate. In addition, selling and buying local products and providing professional services, such as guided tours, can be linked to this Arena.	<ul style="list-style-type: none"> • Dubrovnik-Neretva • Extremadura • Jämtland-Härjedalen



Local Food Systems	This arena meets the needs of buying and selling locally produced food, connecting food producers to end-users in improved ways, including an external marketplace connected to dRural. In the dRural project, more focus will be on solving the logistics and distribution through peer transport services (see Transport and Mobility Arena).	<ul style="list-style-type: none"> • Dubrovnik-Neretva
Business Development	This arena is concerned with local Business Development, hence how companies can have access to targeted services such as developing new professional skills for business owners, being informed about the available business development options, book, pay, and rate services, while having the possibility to seek for mentors and professionals to grow and reach other markets.	<ul style="list-style-type: none"> • Dubrovnik-Neretva • Extremadura • Jämtland-Härjedalen
Transport and Mobility	<p>This arena is an all-round exploration of transportation options, not only intended for citizens, but also for local public authorities and other entities looking to improve the local transport and mobility arena.</p> <p>The arena encompasses different potential entities, such as taxi services, one-off/subscription services for Peer-to-Peer ride-sharing and vehicle rental (not only cars), business owners needing distribution and logistics services and/or certified drivers and/or vehicles for their employees, and, finally, private citizens willing to drive or provide unused vehicles in exchange for compensation.</p>	<ul style="list-style-type: none"> • Dubrovnik-Neretva
e-Government	<p>This arena deals with services delivered in accordance with law and regulations, using data to improve services. It ensures that the relevant services are accessible by the one-stop-shop portal.</p> <p>It helps entrepreneurs and citizens to understand if their businesses or other activities comply with the existing laws while helping both municipalities and private citizens to spend less time on the phone and have more efficient processes, partly through data analytics.</p>	<ul style="list-style-type: none"> • Jämtland-Härjedalen

3.4. dRural regional marketplaces

The marketplace of each regional demonstrators is described below, including the examples of Complex Services provided so far, and the priority 'Arenas' defined for the open call.



Table 4: Extremadura regional marketplace

Extremadura (Spain)	
Region information	https://drural.eu/regions/extremadura/
Region marketplace	https://dehesarural.es
Arenas	<p>Health and Social Care, Tourism.</p> <p>Our mission is to improve the quality of life for citizens in rural areas and strengthen the vision of rural areas as places to live, work and enjoy, fighting against depopulation and emptied Spain. We will do this by connecting them to a wide spectrum of public and private services offered in rural areas.</p> <p>Within the Open Call, we start building the marketplace focusing on the area of wellness, health and tourism.</p> <p>For the Simple Services, activities need to be offered in the community of Extremadura, covering multiple domains.</p> <p>For Complex Services, value needs to be added to the current available tools and platforms preferably in several domains and areas within Wellness and Health.</p>
Complex Services provided so far	<p>Shared Care Service by Adiper. A trusted registry of care providers with a quality stamp that serves a rural community. The platform helps to coordinate care between nearby families to share the cost of transportation and reduce the minimum number of hours needed per family to access affordable care.</p> <p>Expanded functionalities of Tourism Office platform through IoT provided by Los Santos de Maimona City Council. Further digitizing the management of public spaces to allow pilgrims and tourists to - besides booking and paying for the space - be also able to enter through a smart lock and thus conclude the process autonomously. Over time, the tourist will have access to increasingly complementary services.</p> <p>Standard report for potential entrepreneurs provided by Chamber of Commerce Cáceres. Improve decision-making for existing companies in the province, as well as to new companies or entrepreneurs who need an analysis of target markets with the intention of developing their activity in the province. It entails the creation of standard or customised reports, which include information such as geographical (but still related to the Cáceres), time or other specific indicators.</p> <p>Standard report for potential entrepreneurs provided by Chamber of Commerce Badajoz. By means of connection with an external component, to provide its users with a scorecard module (to be developed on Microsoft technology) which, using input data from csv, excel, Open Data files and data belonging to the dRural user base, will be processed/transformed and visualised in said component, offering the most advanced analytical functionalities.</p> <p>Expanded functionalities of public healthcare information platform provided by FUNDESALUD. The service will extend functionalities to private services currently provided by the public healthcare information platform online and allow patients to book and manage appointments, as well as accessing relevant information related to their situation in their personal space. The integration of health professionals' calendars and tracking of availability will make the booking experience seamless</p>



Table 5: Jämtland Härjedalen regional marketplace

Jämtland Härjedalen (Sweden)	
Region information	https://drural.eu/regions/jamtland-harjedalen/
Region marketplace	https://marketplace.deztinations.com
Arenas	Tourism, Agriculture and food, Cultural heritage, Environmental and energy transition, Health, Mobility, Public governance, Social cohesion, Tourism.
Complex Services provided so far	<p>Arena and trail usage monitoring provided by Getzio. Using IoT technology to monitor the usage of cross-country trails through sensors in order to justify financial contributions for trails maintenance by external maintainers and monitor that the use of funds has the desired impact for the local residents and visitors.</p> <p>Business Climate Index dashboard provided by Berg municipality. A decision basis for organizations and municipalities based on local surveys that are combined with already established statistics. A Business Climate Index dashboard will help local policymakers (the municipality), as well as businesses operating and establishing in the region at a later stage, to understand business potential and evolution.</p> <p>Water consumption monitoring provided by Krokoms municipality. Extract water consumption data from the digital water supply system of the municipality. Analyse and visualize water consumption for citizens and for municipalities to improve economic and environmental factors. Decrease risks of damages for leaks and flooding.</p> <p>Mobile Antenna data analysis provided by Getzio. With the help of passive mobile antenna data, large areas can be analysed in terms of visitor and inhabitant flows. With the mobile masts that are deployed, virtually throughout Sweden, the mobile operator can map where the mobile phones/people are located. With mapping and anonymization/pseudonymisation, data can be created to find out the number of people, the number of new visitors and the number who have left a designated area. With a digital service, you can see people's interest in events, flows in traffic and popularity of geographical areas at a specific time. Or the lack of the same.</p>

Table 6: Dubrovnik-Neretva County regional marketplace

Dubrovnik-Neretva County (Croatia)	
Region information	https://drural.eu/regions/dubrovnik-neretva/
Region marketplace	https://drural.hr
Arenas	Health and Social Care, Tourism, Local Food System, Transport and Mobility.
Complex Services provided so far	<p>Ride sharing service for goods provided by TERA: the sellers or distributors of food products (esp. Locally produced mandarins), get the ability to organize the distribution and optimise the transportation.</p> <p>Rural-urban transport services provided by City of Metkovic: the Complex Service will help to “platformise” transport services currently coordinated by</p>



	<p>phone, direct contact, or e-mail (with an initial focus on hospital trips for elderly and/or disabled citizen).</p> <p>Monitoring of people's movement through wireless access points provided by Dubrovnik Neretva County: tracks the movement of people to different areas and cities by using wireless access points located in public spaces of select cities. The data gathered is refined and visualised to create heatmaps and reports that are then harnessed by Local Businesses and Policy-makers.</p> <p>Holistic booking system for service providers provided by Health Care Metkovic: a holistic booking system for Health Care Metkovic that allows patients to book and manage appointments, as well as access relevant information related to their situation in their personal space. The integration of health professionals' calendars will make the booking experience seamless.</p>
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Table 7: Region Gelderland Midden regional marketplace

Region Gelderland Midden (Netherlands)	
Region information	https://drural.eu/regions/gelderland-midden/
Region marketplace	https://samenkwiek.nu
Arenas	<p>Health and Social Care, e-Government.</p> <p>Our mission is to improve the quality of life for citizens in rural areas. Within the Open Call, we start building the marketplace focusing on the area of elderly and chronic conditions.</p> <p>For the Simple Services activities need to be offered in Gelderland-Midden, preferably Lingewaard, covering multiple domains.</p> <p>For Complex Services value needs to be added to the current available tools and platforms preferably in several domains and areas.</p>
Complex Services provided so far	<p>dRural services' referral analytics tool provided by Health Valley and Pact care. This Complex Service provides an overview of the referrals done towards dRural service providers. Via this service, payers (health insurances and/or regional municipalities) can monitor the level of collaboration across the different lines of care and specialties present in dRural.</p> <p>Recommendation engine for dRural activities/services provided by Rijnstate. This Complex Service offers the user (a healthcare provider, health coach, or patient) an AI-based list of recommended social and/or welfare services using the Positive Health questionnaire's score. This allows healthcare providers/health coaches and patients to find a set of best matching service providers with minimal effort (e.g. for hospital specialists, during the routine 10/15min appointment, there is no time to search and review all providers in detail). The quality of the matching between supply and demand is improved over time as the platform gathers more (anonymized) usage data.</p> <p>Regional health and welfare overview provided by Gemeente Lingewaard. This service allows comparing regional (health/welfare) needs versus the offering of social and welfare services within dRural. This comparison entails coverage, variety of services provided, as well as accessibility (e.g. waiting times), data on regional welfare and health status indicators (e.g. prevalence of mental conditions within the region).</p> <p>Reporting tool to capture the impact of activities/services provided by Stichting Welzijn Lingewaard. This Complex Service consists of a reporting tool that summarizes the usage, reviews, and (health and social) impact of the</p>



activities/services offered by a dRural service provider (e.g. by SWL). Serves as a reporting instrument for the service providers present in dRural, which could be used for three main purposes: 1. Report: the data is used for accountability to third parties who finance projects or activities; 2. Learn: The service provider could offer multiple services or differentiate within a service. The tool could provide data to see the effectiveness and the provider could adjust; and 3. PR/marketing and communication: data and graphics could be used by service providers to advertise activities.



4. The dRural challenges to be addressed for Complex Service Providers

4.1. Technical requirements

Table 8: Complex Services technical requirements

No.	Requirements
CS.T1	Service set up. To set up a complex service in the dRural regional marketplace of your choice using the Software Development Kit. Note that additional marketplace implementations will be welcomed and rewarded by the evaluation criteria as indicated in Annex 2b: Open Call Guidelines for Complex Service Providers.
CS.T2	Interaction with an external data platform. A Complex Service must interact with an external data platform.
CS.T3	Interaction with dRural Core Metaplatfrom. A Complex Service must interact with dRural Core Meta Platform and provide technical requirements to the Core Meta Platform.
CS.T4	Technical definition. A Complex Service must be clearly defined from a technical perspective: screens, flow, external platforms integration, technical requirements.
CS.T5	IoT technology. A Complex Service could use sensors/IoT. It is not compulsory.
CS.T6	New service. A Complex Service must be a new service/value offer. It is not moving services from one marketplace to another. E.g. connecting a calendar is not a Complex Service if no additional analytics are added on top.
CS.T7	Usability. Services must have a 'mobile first' approach to the development. UI shall be responsive and adapted to mobile and tablets. Usability is a must. Native mobile applications are not mandatory. Use of web responsive technologies is acceptable.
CS.T8	Limited internet connection. Services shall consider potential limitations of bandwidth.
CS.T9	Language. The dRural solution is multilingual, multicultural, multi-site, and multi-currency by design. Thus, the Complex Services must be adapted to the local language of the regional demonstrator where they will be provided (e.g. Spanish in Extremadura). As an added value (not mandatory) the Complex Service could be ready to support other languages. Additional languages will be welcome and will be rewarded by the



	evaluation criteria as indicated in Annex 2b: Open Call Guidelines for Complex Service Providers.
CS.T10	Cross-sector digital service platform. The Complex Service shall be an innovative solution that contributes to the progress of the state of the art in cross-sector digital service platforms, demonstrating cost-efficient and flexible cross-domain applications.
CS.T11	Testing and bugs identification. The Complex Service shall contribute to testing and improving the dRural solution by identifying bugs and proposing new functionalities. A reporting platform will be provided for this end.
CS.T12	Participation in trainings. All Complex Service Providers will participate in the training sessions established specifically for them by the dRural technical partners.
CS.T13	Core Metaplatfrom enhancement. All Complex Service Providers will work jointly with the dRural technical partners in order to enhance the capabilities and Use Cases Supported by the Core Metaplatfrom. The Specific mechanisms will be determined at the start of their projects.



4.2. Business requirements

Table 9: Complex Services business requirements

No.	Requirements
CS.B1	Fit with regional arenas. The complex service proposed shall be aligned with the regional arenas defined for the open calls (see section 3).
CS.B2	Citizens and business needs. The complex service proposed shall provide an added value for citizens and/or businesses in the regional demonstrator, contributing to rural development in terms of (but not limited to the) quality of life or economic growth. The service shall demonstrate how it addresses needs or problems in the region, devoting activities during implementation to measure progress on citizen's benefits in rural areas.
CS.B3	Commercial traction. The provider shall pursue and achieve commercial traction during the implementation of their service, measured as visitors, bookings, payments as well as ratings and reviews, which they will have to demonstrate to receive the final payment.
CS.B4	Exploitation and sustainability. The service provider shall demonstrate a sustainability strategy to ensure the long-term availability of the service in the marketplace even once the contractual obligation with the dRural Consortium has been completed. A Complex Service Provider must have a clear exploitation model, as the service will have a cost once their dRural subproject is over, such as maintenance, cloud/SW fee, admin costs, etc.
CS.B5	Service provision location. Even if applicants from different countries may apply to the call, the service must be provided in the geographical area of the regional demonstrator.



5. Additional information

5.1. Open Call additional material

Each open call will be supported by:

The Open Call for Regional Demonstrators will be supported by:

- Annex 1a: Open Call Text for Simple Service Providers and **Annex 1b: Open Call Text for Complex Service Providers**, that provide information regarding the Open Call for Regional Demonstrators for the respective applicants
- Annex 2a: Open Call Guidelines for Simple Service Providers and **Annex 2b: Open Call Guidelines for Complex Service Providers**, that set out the guidelines for participation in the dRural Open Call for Regional Demonstrators for respective applicants. It also includes the eligibility and evaluation criteria.
- Annex 3a: Application Form for Simple Service Providers and **Annex 3b: Application Form for Complex Service Providers**, application form available at www.f6s.com/drural-simple-service-providers-oc/apply or www.f6s.com/drural-complex-service-providers-oc/apply, with questions that need to be addressed by the applicants.
- **Annex 4: Declaration of Honour**, which declares that all conditions of the Open Call are accepted by the applying entity's legal representative.
- **Annex 5: Declaration of Conducting Business**, which evaluates the status of the entity applying for the Open Call for Regional Demonstrators.
- **Annex 6: Bank Account Information**, which collects information on the applicant's bank account where the dRural payments will be transferred to. (only for winners of the Open Call)
- Annex 7a: Model Subgrantee Agreement for Simple Service Providers and **Annex 7b: Model Subgrantee Agreement Template for Complex Service Providers**, that the successful Simple Service Providers and Complex Service Providers will be requested to sign. (only for winners of the Open Call)*
- Frequently asked questions & answers published at the community feed (www.f6s.com/drural-simple-service-providers-oc/discuss and www.f6s.com/drural-complex-service-providers-oc/discuss)

*This document serves as a reference. The Subgrantee Agreement that will be given to the winning applicants will be finalized during the contracting phase.

5.2. Contacts

The dRural consortium will provide information to the applicants only via the F6S blog, so that the information (question and answer), will be visible to all participants.

More info at: www.drural.eu

Apply via: www.f6s.com/drural-complex-service-providers-oc/apply

F6S support team: support@f6s.com

Online Q&A: www.f6s.com/drural-complex-service-providers-oc/discuss



For extraordinary communication need, please contact the dRural team at:
druralopencalls@foodscalehub.com

